Hunter Douglas Contract Window Coverings Lifetime Guarantee

Hunter Douglas, Inc. warrants that its contract products will be free from defects in materials and workmanship for so long as the original purchaser owns the product, subject to the exceptions set forth below, PROVIDED THAT SUCH PRODUCTS WERE: (1) purchased after May 15, 1992; (2) properly installed in commercial, institutional or multi-tenant facilities; and (3) made or assembled exclusively from Hunter Douglas materials and components.

Fabrics and cords are warranted from the date of purchase by the original purchaser as follows: 2 years for Silhouette® FR and Vignette® FR, 5 years for Roller Shades and 3 years for all other fabric and cords. Vertical tracks are warranted from the date of purchase by the original purchaser as follows: 3 years for Contract PC-0440, PermaTrack, & specialty tracks and 5 years for PermAlign tracks. All Hunter Douglas Contract motorized products and motor control systems are warranted for a period of 5 years from the date of purchase by original purchaser.

Hunter Douglas shall repair or replace, in its sole discretion, the product or components found to be defective. Hunter Douglas shall not be responsible for shipping charges or labor costs incurred for measuring, demounting or installation. Repairs will be made with like or similar parts.

This warranty excludes any condition or damage relating to or resulting from accidents, alterations, exposure to the elements, discoloration or fading over time, misuse, abuse, normal wear & tear, a third party's motorized devices, removal and/or reinstallation of the product in another location, failure to follow Hunter Douglas instructions with respect to measurement, installation, cleaning or maintenance, or force majeure (including without limitation, fire, floods, standing water, explosions, earthquakes, vandalism, riots, acts of war, pollutants, acts of God or other occurrences beyond Hunter Douglas' control).

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES. HUNTER DOUGLAS DISCLAIMS ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY, ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE. In no event shall Hunter Douglas or its distributors be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of consequential or incidental damages, so this exclusion or limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. To obtain warranty service, contact Hunter Douglas Contract Services. Warranty claims must be accompanied by proof of purchase.